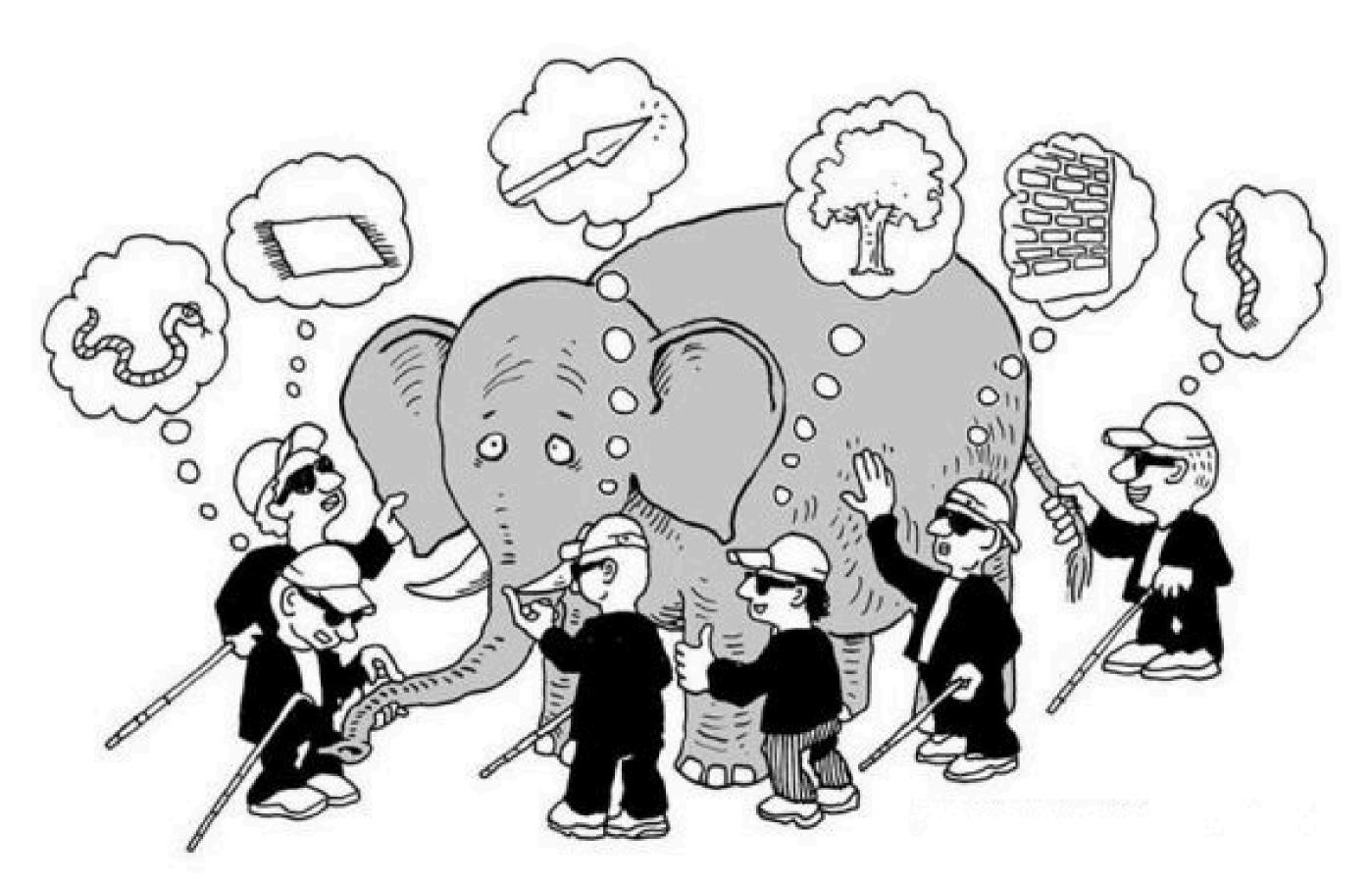


# Deeply uniting AI, Twilio and Odoo to unlock emergent possibilities

# Different faces of Twilidoo



### **Twilidoo NOW**

## A telephony solution for every Odoo instance!

Twilidoo uses Voice API to manage SIP users, extensions, call queues, call flows, recordings, and more—all directly within the Odoo interface (no need for a separate PBX or 3rd party tools)

#### **Twilidoo: All-in-One Telephony Solution** for Odoo users

### **Twilidoo NOW**

## An Al query interface for Odoo

Twilidoo implements an universal user interface to any Odoo app and records. It's not only AI call transcripts analytics tool, but uses all Odoo as a data source.

> **Twilidoo: Al Query tool** for Odoo users



### Twilidoo soon

## An Omni Channel solution for Odoo

# Twilidoo brings all Twilio API (voice, video, messaging, chat, notify) to Odoo world.

#### Twilidoo: The ultimate communication gateway for Odoo users

### Twilidoo soon

### **The Ultimate Contact Center Solution**

# Odoo has a range of modules and apps that can be combined to build a comprehensive contact center solution

CRM, Helpdesk, Live Chat, Knowledgebase, Email Marketing, Document Management, HR, Timesheets, Invoicing, etc.

#### Twilidoo: Contact Center for Odoo users

# Twilidoo soon **Al-Powered Sales Bot**

Merging Twilio's Al with Odoo's Business Data

- **Personalized interactions by accessing customer** history, orders, tickets, projects, preferences, etc.
- Responds to customer queries about sales, payments, deliveries, and more.

# **Twilidoo: AI Sales Manager**

for your customers

# A fusion of DNA, breathing life into Odoo apps with **Twilio communication capabilities!**

#### Twilidoo use cases:

- Appointment Scheduling via Phone/SMS
- Order Status Notifications
- Lead Qualification with AI Voice Bots
- Automated Payment Reminders
- Real-Time Call Center Performance Monitoring
- Multichannel Marketing Campaigns
- Customer Satisfaction Surveys
- Custom IVR for Customer Self-Service
- Employee Time Tracking via Phone/SMS
- Automated Order Confirmation via SMS/Voice
- Product Restock Alerts
- Event Registration via Phone/SMS
- Two-Factor Authentication for Odoo Access

 Customer Data Collection via SMS • Emergency Notifications for Employees • Automated Call Transcriptions • Call Routing Based on CRM Data Automated Call Follow-Ups • Real-Time Call Data Dashboards • Service Outage Alerts for Customers • Abandoned Cart Recovery via SMS • Customer Loyalty Programs via SMS • Field Service Coordination • Order Cancellations via SMS/Phone • Automated Welcome Messages Customer Debt Collection And more...

## **Twilidoo's Al Innovations offspring**

#### Odoo + Twilio + AI =

AI-Powered Lead Scoring	AI-E
AI-Powered Predictive Call Routing	Opt
Al Customer Sentiment Analysis	AI-D
AI-Driven Customer Behavior Prediction	AI-P
AI-Powered Appointment Scheduling Assistant	AI-E
AI-Based Fraud Detection in Payments	AI-E
AI-Driven Personalized Marketing Campaigns	AI-P
AI-Powered Sales Forecasting	AI-D
AI-Powered Virtual Sales Assistant	AI-E
AI-Based Churn Prediction	AI-P
AI-Powered Upsell and Cross-Sell Recommendations	Sup
AI-Powered Call Transcription and Analysis	AI-D
AI-Powered Call Summaries	AI-P
AI-Driven Customer Lifetime Value Prediction	AI-E
Al-Based Contact Center Agent Performance Monitoring	AI-P
AI-Enhanced Order Fulfillment Predictions	Pov

Routing

- Based Timesheet and Workforce timization
- Driven Service Ticket Prioritization
- Powered Vendor Performance Analytics Based Employee Retention Prediction Enhanced Inventory Optimization Powered Compliance Monitoring Driven Field Service Dispatching Based Dynamic Pricing Suggestions Powered Multi-Language Customer
- oport Driven Resource Allocation for Projects Powered Inventory Demand Forecasting Enhanced Recruitment Automation
- Powered Product Recommendations wered Dynamic Customer Support and more...

# Twilidoo – **Transforming Odoo Apps with** Powerful Al and **Communication Tools**.

# Thank you!

# **Team Twilidoo** mailbox@twilidoo.com $+372\ 641\ 0562$ Odooist OÜ, Tallin, Estonia

#### demo17.twilidoo.com



